

Kid-Safe Communities

Phone Safety: Communications

It is very important for children to be taught the proper communications techniques when they answer the telephone. This is extremely important when the parents are not home and the child is left alone.

- Learn how to answer the phone and ask the identity of the caller.
- Never tell that caller that you are home alone.
- Tell the caller that your parents are busy and take a number for the parents to call back!
- Never give personal information to anyone on the phone.

The "ABC's of Dialing 911-EMERGENCY

Teaching your child HOW to call 9-1-1 in the event of an emergency and WHAT to share with the Dispatcher on the phone is an essential safety protocol. It's something parents should practice with their children on a consistent and regular basis.

- Give operator your address, name and telephone number.
- Tell what is wrong with the person and identify the person.
- Stay on the phone until told to hang up.
- Try not to Panic.